Integrating ERM with Traditional Holdings

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24 libraries
- 10 academic (public and private)
- 14 special (hospital and law)
- Mostly RI, with one in MA and one in DC

Shared catalog
- Innovative Interfaces

Recently celebrated our 25th anniversary

Decision-Makers
- Board of Directors (director of each library)
- Executive Director
  - HELIN staffed by 3 full-time, 1 part-time librarians
- Task Forces, Committees, Affinity Groups
- Finding middle ground between individual library and Consortium as whole
  - not least common denominator
- Adopted Policy Governance last year
  - Board sets strategic agenda for Executive Director

HELIN’s Tools
- Innovative Interfaces ILS
  - Encore and traditional user interfaces
  - ERM module
- Serials Solutions
  - A-Z lists
  - Bibliographic records and coverage data
  - Link resolution
- Locally Created E-Resources
  - 7 bepress Digital Commons repositories for libraries
  - 1 bepress repository for HELIN-related material
  - 1 library subscribes to Ill’s ContentPro
  - 1 library subscribes to DSpace

History of Treatment of E-Content
- Intermingle traditional and electronic materials in the catalog for 15 years
  - Databases, e-journals and e-books, web pages
- Dual-record approach to cataloging
  - Provider-neutral standards
    - CONSER for journals in 2003
    - PCC for monographs in 2009
  - Adopted by HELIN in 1998 for journals
  - Made move to Serials Solutions in 2004 easier
Application of ERM

- Serials Solutions
  - De-duped e-journal bibliographic records

- Sets of bibliographic records from providers
  - Netlibrary, ebrary, ACLS, ECCO, EEBO, etc.

- Display digital rights to public

- What about collections without bibliographic record sets provided?

Digital Rights Management

- Pre-existing systems:
  - Paper files
  - Home-grown systems
  - Excel spreadsheets
  - Access databases

- HELIN’s ERM
  - Inter-links with other data in the catalog
    - Order records (cost information)
    - Holdings records (coverage data)
    - Contact records
    - License records

Collection Development Trends

- FROM:
  - Acquiring traditional materials one-by-one

- TO:
  - Accessing collections of e-material
    - First journals
    - Then e-books
    - Next ???

On Beyond E-Journals

- E-book collections
  - Licensed
  - Purchased
  - Patron-driven acquisitions

- Streaming media (image and sound)
  - Alexander St. Press
  - Films on Demand

- Data sets?

Encore Discovery Platform

- Uniform platform for discovery

- Facets for enhancing selection

- Harvested content

- Context-sensitive linking

- Will include article content

Integrating E-Content with Print: effect on the public

- More information to sift through
  - Need robust tools for narrowing search

- Approaching a ‘one-box’ solution
  - Not QUITE everything in one place…

- The library is not Google!
  - Nor should we be
Harvesting Repository Material

- Digital Commons material – in Encore
  - 8 repositories
- III’s Content Pro – in Encore
  - 1 repository
- Dspace – not yet in Encore
  - 1 repository through the National Institute for Technology and Liberal Education

Next Steps

- Dynamic Generation of Public Displays
  - By subjects
  - By resource names
- Harvest usage statistics
- Add subscription pricing information
  - Currently not in catalog
- Use reports from ERM for decision-making
  - Cost-per-use
  - Title overlap
Integrating E-Content with Print: effect on staff

- Learn a new module
- Moving work from old to new methods
- Work shifting to different people
- Discovering that some things are easier

Conclusion

- Two years after setting up our ERM module, the libraries have now understood its possibilities for streamlining, simplifying, and enhancing their work.
- Initially, I was the only one working with the ERM module.
- Now the libraries are queuing up for training and support in fully implementing it.

Contact Information

Thank you!

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