

Integrating ERM with Traditional Holdings

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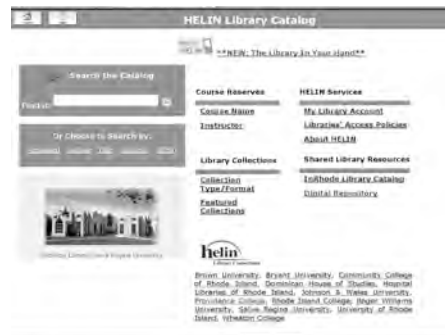
NISO ERM Forum
October 7, 2010 • Chicago, IL
www.niso.org/news/events/2010/erm

HELIN Consortium

- ▶ 24 libraries
 - 10 academic (public and private)
 - 14 special (hospital and law)
 - Mostly RI, with one in MA and one in DC
- ▶ Shared catalog
 - Innovative Interfaces
- ▶ Recently celebrated our 25th anniversary

Decision-Makers

- ▶ Board of Directors (director of each library)
- ▶ Executive Director
 - HELIN staffed by 3 full-time, 1 part-time librarians
- ▶ Task Forces, Committees, Affinity Groups
- ▶ Finding middle ground between individual library and Consortium as whole
 - **not** least common denominator
- ▶ Adopted Policy Governance last year
 - Board sets strategic agenda for Executive Director



HELIN's Tools

- ▶ Innovative Interfaces ILS
 - Encore and traditional user interfaces
 - ERM module
- ▶ Serials Solutions
 - A-Z lists
 - Bibliographic records and coverage data
 - Link resolution
- ▶ Locally Created E-Resources
 - 7 bepress Digital Commons repositories for libraries
 - 1 bepress repository for HELIN-related material
 - 1 library subscribes to ILL's ContentPro
 - 1 library subscribes to DSpace

History of Treatment of E-Content

- ▶ Intermingle traditional and electronic materials in the catalog for 15 years
 - Databases, e-journals and e-books, web pages
- ▶ Dual-record approach to cataloging
 - Provider-neutral standards
 - CONSER for journals in 2003
 - PCC for monographs in 2009
 - Adopted by HELIN in 1998 for journals
 - Made move to Serials Solutions in 2004 easier

Application of ERM

- ▶ Serials Solutions
 - De-duped e-journal bibliographic records
- ▶ Sets of bibliographic records from providers
 - Netlibrary, ebrary, ACLS, ECCO, EEBO, etc.
- ▶ Display digital rights to public
- ▶ What about collections without bibliographic record sets provided?

Digital Rights Management

- ▶ Pre-existing systems:
 - Paper files
 - Home-grown systems
 - Excel spreadsheets
 - Access databases
- ▶ HELIN's ERM
 - Inter-links with other data in the catalog
 - Order records (cost information)
 - Holdings records (coverage data)
 - Contact records
 - License records

Collection Development Trends

- ▶ FROM:
 - Acquiring traditional materials one-by-one
- ▶ TO:
 - Accessing collections of e-material
 - First journals
 - Then e-books
 - Next ???

On Beyond E-Journals

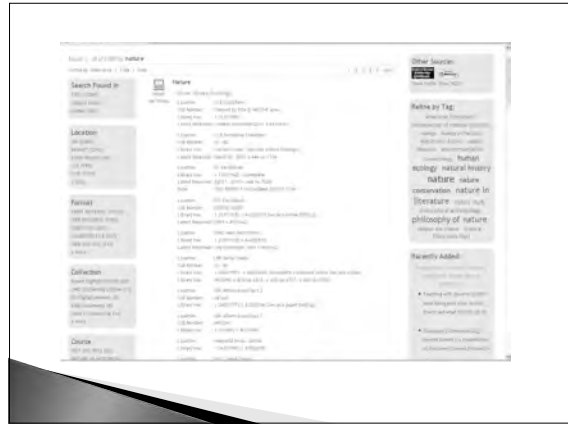
- ▶ E-book collections
 - Licensed
 - Purchased
 - Patron-driven acquisitions
- ▶ Streaming media (image and sound)
 - Alexander St. Press
 - Films on Demand
- ▶ Data sets?

Encore Discovery Platform

- ▶ Uniform platform for discovery
- ▶ Facets for enhancing selection
- ▶ Harvested content
- ▶ Context-sensitive linking
- ▶ Will include article content

Integrating E-Content with Print: effect on the public

- ▶ More information to sift through
 - Need robust tools for narrowing search
- ▶ Approaching a 'one-box' solution
 - Not QUITE everything in one place...
- ▶ The library is not Google!
 - Nor should we be



Harvesting Repository Material

- ▶ Digital Commons material – in Encore
 - 8 repositories
- ▶ ILL's Content Pro – in Encore
 - 1 repository
- ▶ Dspace – not yet in Encore
 - 1 repository through the National Institute for Technology and Liberal Education



Next Steps

- ▶ Dynamic Generation of Public Displays
 - By subjects
 - By resource names
- ▶ Harvest usage statistics
- ▶ Add subscription pricing information
 - Currently not in catalog
- ▶ Use reports from ERM for decision-making
 - Cost-per-use
 - Title overlap

Integrating E-Content with Print: effect on staff

- ▶ Learn a new module
- ▶ Moving work from old to new methods
- ▶ Work shifting to different people
- ▶ Discovering that some things are easier

Conclusion

- ▶ Two years after setting up our ERM module, the libraries have now understood its possibilities for streamlining, simplifying, and enhancing their work.
- ▶ Initially, I was the only one working with the ERM module.
- ▶ Now the libraries are queuing up for training and support in fully implementing it.

Contact Information

Thank you!

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