Metasearch: What It Is, What It Could Be, and How Standards Can Help Us Get There
Thursday, October 30, 2003

7:30 - 8:30 Registration and coffee

8:30 - 8:40 Welcome, Pat Harris, NISO Executive Director

8:40 - 9:20 An Overview of the Metasearch Environment
Roy Tennant, California Digital Library
- What is metasearching, what it can be, who are the providers, what are the basic product features?
- What is the potential impact on business models, on how our industry creates and distributes content, and on how librarians and end users access information?

9:20 - 9:25 Questions and Discussion


Selecting a metasearch product
Beth Forrest Warner, University of Kansas
- The internal process
- What are you trying to accomplish
- Understanding the options
- Functionality options
- Using your ILMS product vs. evaluating other options
- Using an RFP effectively

Using metasearch software not bundled in an ILMS
Wayne Hay, Westchester Library System, NY
- The pros, the cons
- Capability checklist—is your library a candidate?
- What it takes to do this successfully
- Integration issues
- Customization capability
- User survey, usability concerns
- The consortium perspective

10:15 - 10:40 Networking and Coffee Break
10:40 - Panel 1 continues:

Implementation and Introduction to Users
Bob Gerrity, Boston College
- Technical requirements for the vendor, for the library, for the ILMS, for the consortia
- Library staff involvement—who does what; how can you prepare in advance?
  Timetables for getting the job done
- Customization capability
- User survey, Usability concerns
- Options for introducing users

The Unbundled Option from a Corporate Library Perspective
George Curran, Information Center, Pfizer Inc,
- Using metasearch software not bundled in an ILMS
- The pros, the cons
- Capability checklist—is your library a candidate?
- What it takes to do this successfully
- Customization capability
- User survey, usability concerns

11:30 - Panel 2: Our Business Partners Respond
Avoiding Pitfalls, Following Best Practices – Voices of Experience
- Selection
- Implementation
- Customization
- Maintenance
NISO Metasearch Initiative Planning Committee
- Peter Noerr, MuseGlobal
- Paul Cope, Auto-Graphics, Inc.
- Jennifer Hansen, WebFeat

12:15 - 12:45 Questions for Panel 2 and Discussion with Panels 1 and 2

12:45 - 2:00 Lunch and Networking Break

2:00 - 2:25 The Publisher/Content Provider Viewpoint
A publisher explains what it takes to comply, assesses benefits, and outlines challenges.
Bruce Heterick and David Yakimischak, JSTOR
2:25  Panel 3: New Standards and Guidelines Underway from NISO
- Overview of How NISO Works
  Pat Stevens, OCLC, chair, NISO Metasearch Initiative Planning Committee and Chair, NISO Standards Development Committee
- Access Management and Authentication
  Ted Koppel, The Library Corporation
- Identifying Collections
  Pat Stevens, OCLC
- Search and Results Sets
  Sara Randall, Endeavor

3:45 - 4:15  Refreshment and Networking Break

4:15  Panel 3 continues:
- Impact on Usage Statistics and Solutions
  Brad Buckley, Thomson/Gale

4:40 - 5:00  Wrap Up and Summary
  Pat Stevens

5:00 - 5:30  Open Discussion with speakers from the entire day

5:30  Workshop Adjourns